



ITIL FOUNDATIONS TRAINING WITH HONCOOP TECHNOLOGY SERVICES

LEARN MORE ABOUT THE FOLLOWING:

ITIL 4 reshapes established ITSM practices in the wider context of customer experience, value streams, digital transformation and systems thinking. ITIL 4 provides the guidance organizations need to:

- + Address new service management challenges
- + Utilize the potential of modern technology

WHY ITIL 4 WITH HONCOOP?

We are offering this in-person training at comparable rates to online training. Learn in the classroom for hands-on experience from our accredited staff.

ITIL empowers the IT employee to move from simply performing technology maintenance to supporting business services

It establishes a common vernacular among IT professionals and their clients

Adopting ITIL best practices improves and repairs the often strained relationship between IT and the business

ITIL provides a cohesive set of best practices drawn from the public and private sectors internationally

ITIL best practices provide a business perspective for Jr. and Sr.

IT Professionals and IT Management ITIL aligns IT with Business Strategy

YOU WILL RECEIVE:

- Two (2) practice exams
- Virtual Exam voucher
- ITIL Certificate (after successfully passing the test)
- Two lunches (during each full day of the course)

INSTRUCTOR

Greg Arnholt is an accomplished ITIL professional and a PMP certified Senior Project Manager. Greg began working with ITIL version 1 in 1995 and has continued to work with ITSM processes throughout his career.

Greg has taught the ITIL Foundations course with a 94% pass rate! Most recently, Greg has consulted with companies to implement service catalog, change management and other ITSM processes.



REGISTRATION

+ TRAINING TO BE HELD ON:

June 19, 20, 21 @ Days 1&2: 8:30AM—5:00PM
Day 3: 8:30AM—12:30PM

or

July 24, 25, 26 @ Days 1&2: 8:30AM- 5:00PM
Day 3: 8:30AM—12:30PM

Our price: \$1450 per person, compared to:

ITSM Academy instructor led virtual class is \$1475

Pink Elephant virtual is \$1,695

New Horizons is \$1,595 online live or \$1950 in person

Class will be held in Billings Montana. Actual location will be determined by class size.

ENROLL NOW: denise@honcooptechnology.com

10% discount for early registration before May 24 @ 5PM for the June class or June 28 @ 5PM for the July class.

Cancellation policy: Cancellations received 10 or more business days prior to the class session are without penalty. Cancellations less than 10 business days are billed full tuition. Substitutions are accepted at any time. Classes require enrollment of at least 8 students no later than 7 business days prior to the start of the class.

FROM OUR PAST STUDENTS

"It helped me recognize the importance of engaging the business at all levels of IT service."

"The instructor was very good and kept the class involved!"

"The study guides helped put the pieces together and the classroom instruction helped tie it with reality."