

DevOps Institute Exam Voucher Redemption Instructions

To Redeem your DevOps Institute Exam Voucher :

- Navigate to <u>https://www.webassessor.com/devopsinstitute</u>
- Create a new account or log into your existing account.
- Click on "Register for an Exam".
- When registering for the exam, ensure you select the exam with the appropriate delivery modality (**Online Proctored**, **Partner Proctored**, or **Paper Based**).
- Disregard the exam list price mentioned in the exam catalog and use the provided exam voucher number(s) on the payment page.
- For candidates registering for an online proctored exam, follow the remaining steps to complete exam scheduling.

Special Notes:

- For candidates registered for a Partner Proctored exam, please <u>DO NOT launch</u> <u>the exam before you are instructed to do so by the Proctor</u> as the exam session must be supervised by the Proctor and cannot be paused, cancelled, or re-started once launched. If the exam is launched before the proctored session, the exam may be terminated and there will be additional fees to re-register for the exam.
- This is a unique and single-use voucher code. Please do not distribute or share this unique voucher code with others.
- Please confirm and note the expiry date of the exam voucher with the Registered Education Provider who provided the code. The voucher must be redeemed by this expiry date.

Rescheduling and Cancellation Policies

Please review all onsite or paper-based exam rescheduling and cancellation policies with the DevOps Institute Registered Education Partner who has provided the exam voucher. For online proctored exam rescheduling and cancellation policies, please visit the Kryterion Customer Service page <u>here</u>.

Additional Support

For additional Customer Service queries, please contact one of the following:

- For exam administration and technical requirements, please contact <u>Kryterion</u> <u>Customer Service</u>.
- For eBooks, courseware order status, and exam voucher distribution, please contact Logical Operations Customer Service at <u>CustomerService@LogicalOperations.com</u>.
- For general and certification program-related queries, please contact DevOps Institute Customer Service at <u>CustomerService@DevOpsInstitute.com</u>.