

## DR. GAIL FERREIRA – AGILE PRACTICE LEADER, MATRIX RESOURCES

## Q: I'm sorry but what is Scrum at Scale?

A: Scrum at Scale entails setting up a good set of first patterns (good practices) and then reproducing them to scale an enterprise agile environment.

See the following link: https://www.scruminc.com/scrum-scale-case-modularity/

### Q: What are the criteria methods used to determine if a project is suitable?

A: There are many criteria methods depending on the organization, but if the scope of the project requires flexibility and adaptation, it is suitable for agile. Generally projects that have UI components such as web, mobile applications are very well suited as the look and feel needs to be demonstrated and adjusted via the constant release of working software.

# Q: Configuration management and control of infrastructure is conspicuously absent from today's conversation. Years of experience has shown me that this is hugely important - if infrastructure breaks, your agile cadence breaks, too. How do you see large-scale infrastructure configuration management and stability fitting with these agile models?

A: You have to be able to get the infrastructure into place. For the larger scale tech companies it's important to quickly get the infrastructure and networks in place, have the right sites, etc, or purchase services from companies. It is a key and critical part.

## Q: In Sprints how does code move through the SDLC environment chain DEV-INT-QA-UAT-PROD are our environments.

A: It's known as Scrum or Spring cycle, that's what Scrum and Agile are about. Within a Spring, you're doing all of those activities.

### Q: What do you think about putting an Ops person on a SW development Scrum Team?

A: Depends on what the product is. I would think it would be helpful because if monitoring ongoing activities were really important, and maybe it had something to do with the product itself and how the customer would value the product, it would be relevant.

## Q: Most Agile frameworks and Scrum projects focus on software development although project management using Scrum is rising. Is any Agile framework more applicable to IT Ops than the others?

A: Usually you can use a Kanban for operations for tasks that come in the queue. You can take the work in and process it through based on the number of resources. That's one of the things that can be really important.

### Q: Is there any organization that you know of that is totally using Agile only?

A: I think Spotify is, maybe also Salesforce. Twitter isn't even using the word Agile anymore. Some companies just do "what it takes" to get stuff done.

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